

Terms and conditions *DILO Summer experiences* 2025



Reservation

The reservation is considered confirmed after the payment of the registration fee. The remaining amount of the course must be paid before the 9th of June by cash, credit card or bank transfer. All bank transfer costs will be paid by the student.

Cancellations and refunds

The organisation reserves the right to cancel any activity or service if the minimum number of students is not reached or if for reasons beyond the company's control it cannot be carried out or completed, with the corresponding refund of the amount paid. If this cancellation occurs once the activity has started, DILQ will refund the part of the course that could not be carried out.

Cancellation by the students:

Cancellation before 31st May: 50% of the reservation fee will be refunded. If the full amount has been paid, 75% of the total amount will be refunded.

Cancellation after 31st May and before 9th June: the booking will not be refunded. In case of full payment, 50% of the total amount will be refunded.

Cancellation after the 9th of June: no refund will be made. This includes the cancellation of the entire course, as well as the cancellation of specific weeks.

If the student has not paid for the course in full by the 9th of June, the student will be considered to have cancelled their enrolment, thereby forfeiting their place and the reservation fee.

Change to bookings

Changes to bookings are accepted with two weeks' notice if there are places available. Changes may be for another week in the same month or the following month. All changes are subject to availability.

Group changes

The way our activity works facilitates and allows you to take the weeks you want, but this may cause the possibility that the students, due to organisational issues and group balance, may be susceptible to movement between groups. If this is the case, movements will take place from one week to the next and always according to their age.

Holidays

30th July - local holiday - no school day.

15th August - bank holidays - no school day

Date:

Signature: